Information Technology
Cybersecurity & Email Tips
itsupport.chemeng@utoronto.ca
Cybersecurity at UofT

• UTORMFA
  • University of Toronto – Multi-Factor Authentication
  • Always be sure that you are the one triggering the log-in prompt for multi-factor authentication.

• Casual Winter/Summer Jobs Phishing/Spam Emails
  • UofT has official job boards that end in a webpage with utoronto.ca
    • Do not click on any other links that claim to hire via “click the link here”.
  • Official Job Boards for Students & Staff:
    • https://clnx.utoronto.ca/students/overview.htm
Email Etiquette

• Replies
  • Use Reply-All sparingly and when needed.

• Suspicious Emails
  • Unsure if phishing or spam? Send to IT!
  • Report to IT of any suspicious links clicked on, ASAP.

• Listservs / Mailing Lists
  • Template: placeholder_email@chem-eng.utoronto.ca
  • These are emails that are mailing lists that comprise of other members that are automatically added to the list as active members of UofT.
    • These are not emails for specific individuals.
      Feel free to use them to contact a broader community of students and individuals to garner discussion & collaboration.
Ticketing

- [Link](https://uthrprod.service-now.com/engineering)
  - Department of Chemical Engineering & Applied Chemistry > IT Help and Support > Fill out Ticketing Form.
  - Example:
    - Ticket INC 12345678 will be created.
Computer Security Policies

• All staff, students and faculty of the U of T are bound the following policies and guidelines!

• University of Toronto’s “Appropriate Use of Information Technology” Policy

• “The U of T Code of Student Conduct” (found in the Course Calendar and Student Guide)

• All Network traffic to and from the Campus is audited.